

Mr John Isaac
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Dear John

Thank you for representing and advocating for me before the Accident Compensation Corporation Review Hearing in relation to my ACC claim recently.

I had never been to such a review hearing before and found the formality of the proceeding, the fact that they were tape recording the meeting and were phone linked to their staff in Christchurch throughout the meeting all made me feel very pressured. Your cool head and hard hitting legally based questions and advocacy aimed at refuting their case certainly made my life easier.

I really appreciated your helping me and was impressed with your ability to focus on weaknesses in their case especially pointing out that their stated logic did not prove that my case was outside their claims payment criteria.

When they sent me their final decision, made under section 140 of the Act, your help again reviewing this decision was appreciated and it was great that you actually managed to have all my costs of your appearing for me paid by them. Nice to get some of my ACC premiums back!!

Good luck with your dispute resolution business –I might have another case for you shortly.



Grant Southam

Director

Campbell Photography